



# *Aryana Fashion*

## RETURN MERCHANDISE AUTHORIZATION RMA REQUEST FORM

Please Print Clearly...

STORE NAME: \_\_\_\_\_

STORE ADDRESS: \_\_\_\_\_

STORE CITY: \_\_\_\_\_ STATE \_\_\_\_\_

STORE PHONE: \_\_\_\_\_

STORE FAX: \_\_\_\_\_

OWNER / BUYER NAME: \_\_\_\_\_

DATE \_\_\_\_\_

RMA # \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_

### Select one of the following:

REPLACEMENT     EXCHANGE  
 DAMAGED         RETURN FOR CREDIT

INVOICE # \_\_\_\_\_ INVOICE DATE \_\_\_\_\_

STYLE # \_\_\_\_\_

### **REASON FOR RETURN / EXCHANGE:**

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## **SPECIAL INSTRUCTIONS:**

Please give a complete description of the problem to assist us in exchanging / replacing your product.

NO FAULT FOUND: Products returned as damaged / defective, but found to have no problems may incur a NO FAULT FOUND FEE. Fee is \$50.00 Dollars

SHIPPING: All returns must be shipped freight and insurance prepaid. Items that are freight collect will not be accepted. Damage or loss of goods during shipment is the customer's responsibility. Please carefully package your return merchandise. Replaced products will be shipped freight free via UPS ground delivery. Air or overnight shipping costs is the responsibility of the customer.

NOTE: All products must be returned complete in original condition and packaging. Write the RMA number on the outer box or the shipping label. Aryana Fashion will charge if you do not meet the above conditions, a minimum 20% restock fee to cover labor, processing and shipping costs.

### **Aryana Fashion**

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